THE HOME GROUNDS BISTRO 46 & SKINNY TONY'S RESTAURANT

FAQS

IS IT POSSIBLE TO BOOK THE BISTRO/UMBRELLAS

No. The Bistro is operated on a walkin basis only. Exceptions are made for group bookings of 15 persons or more. However, you MUST choose a share menu to confirm your booking. Alternatively, you are welcome to walk in and find available tables. Reservations are not mandatory.

DO I NEED TO BOOK?

The Bistro is operated on a walk-in basis only. Reservations are not required. Groups of 15 or more may request to book but must choose a Share Menu from the following options:

<u>https://www.thehomegrounds.com.au/doc/SHARE-Menus-</u> <u>BISTRO-46.pdf</u>

Skinny Tony's Really Italian accepts bookings, all reservations are made on-line at the following link:

https://www.thehomegrounds.com.au/reservation.

Group of 14 or more require a Banquet Menu at Skinny Tony's you can view menus at the following link: <u>https://www.thehomegrounds.com.au/doc/BANQUET-</u> <u>Menus-Skinny-Tony's.pdf</u>

WHY IS IT ASKING ME FOR A CREDIT CARD TO BOOK?

Don't worry, this is not a deposit. The credit card booking guarantee is only used in the event you do not turn up to your booking and you do not cancel your booking beforehand. We do not store or save your details so it is completely secure.

I WANT TO BOOK A KIDS PARTY DO I NEED TO HAVE A SET MENU?

Yes, share menus are mandatory. In order for us to reserve tables for your exclusive use, a share menu is required, no exception.

CAN I BRING DECORATIONS?

Decorations are welcome, but please note all balloons, decorations and disposable items brought into the premises must be taken away at the end of your event, disposal fees deducted from your booking fee are applicable for any rubbish or decorations left behind.

CAN I BRING MY OWN FOOD/DRINKS?

No external food or drinks are permitted to enter the premises, no exception. THG is strictly fully licensed. managementreserves the right to refused entry/service.

IF WE BOOK A PARTY CAN WE BRING A CAKE?

You are more than welcome to bring a cake. There is a flat fee of \$25, charged on arrival. Please see one of our friendly staff who will store your cake in our fridge/freezers until you are ready to serve it. We will supply you with cutting knife, plates, cutlery and serviettes.

WHAT HAPPENS TO MY OUTDOOR BOOKING, AND IT RAINS?

If you have made a booking for outside and the weather bureau predicts rain, you can call us a few days prior to your booking and we can move you inside (if available). If there is no availability inside, there is not cancellation fee applicable.

CAN I BRING DECORATIONS/ENTERTAINMENT @KIDS' PARTY?

Yes, as long as you remove all decorations at the end of your event. Entertainer like face painters or magicians are welcome, no third party equipment such as jumping castles, play equipment permissible. We have loads of kids play equipment to keep the kids entertained for hours.

BYO? CAN I BRING MY OWN F&B TO THE VENUE?

Strictly no food or beverages are permissible to enter the grounds. The venue is fully licensed, and BYO is not permitted.

HOW DO I CANCEL MY BOOKING?

When you make a booking, you will receive an email confirmation with a link to cancel your booking, If you need assistance you can email the venue ahead of your cancellation booking period.

DOES BISTRO 46 HAVE THE SAME MENU AS THE RESTAURANT?

No. Whilst Skinny Tony's chefs are also responsible for cooking and preparing the Bistro menu, the menus do vary. The Bistro is a pub-style feed with an Italian twist, which also has child friendly food options.

HOW DO I ADD/MINUS PEOPLE TO MY BOOKING.

Please email the venue with your proposed changes. https://www.thehomegrounds.com.au/contact-us

DO YOU HAVE PRIVATE ROOMS OR AREAS WE CAN HIRE?

No, the restaurant and Bistro doesn't have any private areas for hire. We do however, offer function and event packages tailed to your needs which can include exclusive venue spaces reserved for your function.

WHY DO I NEED TO LEAVE A CC AT THE BAR/BISTRO?

When you book an event or function at the Bistro, you must present a credit card on arrival. It will be returned to you at the end of your event, once the bill is paid.

DO I NEED TO BOOK FOR BAREFOOT BOWLS?

No, barefoot bowls is operated on a walk-in basis. Please make your way to the bar to organise and pay for your game. It's only \$10 per person, and available for children over 12 years of age also.

IS THE HOME GROUNDS PET FRIENDLY?

The upgraded facilities encompass 2 new synthetic lawn bowls surfaces; this has made it difficult for management to allow our favourite furry friends to come enjoy the space. We will keep you updated if anything changes.

CAN MY KIDS BRING SCOOTERS & BALLS

Bicycles, scooters are allowed on the premises. The Home Grounds priority is the safety and wellbeing of their patrons; to do so we must ensure a safe space where big kids, and not so big kids can run around freely with no hazardous obstacles in their way. Small or soft balls permitted with adult supervision at management's discretion.

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